



## QUALITY POLICY

The purpose of the Quality Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with BS EN ISO 9001 – Quality Management System requirements for security guarding, staff screening and key holding services.

It is the policy of Marvellous Security Services Limited to maintain, on a continual basis, an effectively managed Quality Assurance Programme, which will assure customers that the products supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The Management of Marvellous Security Services Limited is firmly committed to the procedures included in this Quality Manual, and the total participation of all personnel are mandatory. This Marvellous Security Services Limited policy sets overall framework to set quality objective to cover scope of quality management system.

The managing director is responsible for management system with the authority and responsibility for the control of the Quality Management System.

The managing director cannot be over-ruled on matters of quality and in the event of differences of opinion on quality matters; the Managing Director has the responsibility to action such items for resolution.

This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued customers, and that we are able to meet their needs and requirements as effectively and efficiently as possible.

Our organisational goals are to ensure that the changes required within our documented management system to meet the requirements of BS EN ISO 9001, written to all Standards, Codes of Practice and Schedules which are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

Marvellous Security Services Limited will make this Policy available to all stakeholders, shareholders, staff and general public on request.

This Policy Is approved by the managing Director of Marvellous Security Services Limited  
Approved

*Abdul Wahab*

Marvellous Security Services Limited

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